

Date \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

TTW Order # \_\_\_\_\_

TTW RGA # \_\_\_\_\_

# Tredit Tire & Wheel Warranty Request Form

ALL INFORMATION IN **ITALICS** MUST BE FILLED OUT OR CLAIM WILL BE DELAYED OR DENIED.

## SHIPPING INFORMATION

**Ship To:** \_\_\_\_\_  
**Address:** \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
**Phone No.:** \_\_\_\_\_  
 Fax No.: \_\_\_\_\_  
**Contact:** \_\_\_\_\_  
 PO No.: \_\_\_\_\_  
 Email: \_\_\_\_\_

## CUSTOMER INFORMATION

Stock Unit  
**Customer Name:** \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
**Phone No.:** \_\_\_\_\_  
 Work/Cell No.: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

**Credit Card Information** - Please note: After inspection, material that is proven not defective, credit card on file will be charged for any replacement material plus shipping and handling.

Bill To:  Dealer  Customer  
 Card:  Visa  MasterCard Card No.: \_\_\_\_\_ Exp.: \_\_\_\_\_

## UNIT INFORMATION

**Manufacturer:** \_\_\_\_\_ **VIN No.:** \_\_\_\_\_  
**Make:** \_\_\_\_\_ **Year:** \_\_\_\_\_  
**Date of Retail Sale** (necessary for cosmetic claims): \_\_\_\_\_  
**\*\*\*YOU MUST PROVIDE PROOF OF PURCHASE AND PICTURES FOR ALL COSMETIC CLAIMS!\*\*\***

**TIRE INFORMATION** \*Even if this is a wheel warranty claim, please complete this section. It will ensure that you will receive the properly rated wheel

Tire Brand: \_\_\_\_\_ Tire Size: \_\_\_\_\_ Load Range: \_\_\_\_\_  
 Defect: \_\_\_\_\_  None  
 DOT Numbers: \_\_\_\_\_  
**\*\*\*YOU MUST PROVIDE PICTURES OF DEFECT \*\*\***

## WHEEL INFORMATION

<b>Wheel Type (color)</b>	<b>Wheel Design</b>	<b>Amount of Lug Nuts</b>	<b>Defect</b>
<input type="checkbox"/> Aluminum	<input type="checkbox"/> Directional (tear drop)	<input type="checkbox"/> 4 (four)	<input type="checkbox"/> Clear Coat
<input type="checkbox"/> Chrome	<input type="checkbox"/> Modular (circular)	<input type="checkbox"/> 5 (five)	<input type="checkbox"/> Cracked
<input type="checkbox"/> White	<input type="checkbox"/> 7 Spoke	<input type="checkbox"/> 6 (six)	<input type="checkbox"/> Leaker
<input type="checkbox"/> Other _____	<input type="checkbox"/> Split Spoke	<input type="checkbox"/> 8 (eight)	<input type="checkbox"/> Paint
	<input type="checkbox"/> Spoke		<input type="checkbox"/> Rust
	<input type="checkbox"/> Star		<input type="checkbox"/> Weld Separation
			<input type="checkbox"/> Other _____

**Wheel Stamp (Entire):** \_\_\_\_\_  
**\*\*\*This information is usually located on the back of the wheel. You must provide the country of origin, DOT, date stamp, weight rating and size. This information is necessary for processing a wheel warranty claim.\*\*\***

## REPLACEMENT INFORMATION

Quantity Tires/Wheels Defective: \_\_\_\_\_ Tires / \_\_\_\_\_ Wheels

COMMENTS: \_\_\_\_\_

You can email to: [warranty@tredittire.com](mailto:warranty@tredittire.com) Visit our web site at [www.tredittire.com](http://www.tredittire.com)

**PLEASE FAX BACK TO 800-858-4230**



"Providing Integrity in the Tire Business One Tire & Wheel at a Time"

**IMPORTANT REIMBURSEMENT INSTRUCTIONS**  
**PLEASE READ!**

Dear Warranty Customer,

Please use the following instructions for the proper return and submission of your warranty claim.

**Failure to follow these instructions could delay or void your warranty claim.**

1. Once the defective product has been replaced (and if call tags are present), you will need to ship the defective product back in the package(s) which your replacement product was delivered in. **Please use one UPS Call Tag per package.**
2. If there are **NO CALL TAGS** in this packet, you **will not** need to return the defective product. Supporting documentation for labor reimbursement **MUST** be mailed or faxed to the above address.
3. Also included in this packet is a copy of our Return Goods Authorization (if defective product is to be returned). The *Production Copy* **MUST** be stapled to copies of any labor receipts you have incurred. (If the **PRODUCTION COPY** is **MISSING** in your packet, please make a copy of the **Packing List** and staple it to any labor receipts). Supporting documentation of labor reimbursement and defective product **must be received within sixty (60) days of filing your warranty claim.** If receipts or defective product are not received or are received after sixty (60) days, reimbursement will be denied and you will be invoiced or credit card will be charged for all replacement product including shipping and handling and claim will be closed.
4. All paperwork **MUST** be clearly marked with at least the last six (6) numbers of your VIN/Serial No. **Paperwork that is received without the VIN/Serial No. will delay processing and could be denied.** Supporting documentation for labor reimbursement **MUST** be mailed or faxed **SEPARATELY** to the address below (**DO NOT** include documentation in the boxes with your defective product). **Make sure to include a mailing address for reimbursement.**
5. Once the defective product is ready to be shipped, you will need to drop off the box(s) at the nearest UPS store. **PLEASE DO NOT CALL UPS FOR A PICKUP,** they will charge you for this service and Tredit Tire **WILL NOT** cover this expense.

***Tredit Tire hereby excludes reimbursement for loss of time, inconvenience, loss of use, towing fees, balancing, telephone calls, cost of meals, lodging or any other incidental expenses resulting from your warranty.***

**If the returned product is not found to be subject to our warranty policy you will be invoiced or credit card charged for the replacement product(s) including any shipping and handling charges.**

I acknowledge that I have read and understand the requirements and procedures outlined above.

A signed copy of this document must be returned prior to sending replacement product.

NAME \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_

**\*\*\* ALL CLAIMS ARE SUBJECT TO FINAL REVIEW AND APPROVAL \*\*\***

*Providing Integrity in the Tire Business One Tire & Wheel at a Time*

Tredit Tire and Wheel Company  
57941 Charlotte Avenue  
Elkhart, IN 46637

Phone: 866-443-9907  
Fax: 800-858-4230  
Email: warranty@tredittire.com



Tredit Tire and Wheel  
Company



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# Effective Immediately

Tredit Tire and Wheel will allow a reimbursable amount of up to \$90 an hour for labor on wheel and tire switch outs. We allow a half an hour per wheel/tire change or 2 hours of total labor.

**A valid receipt is required for reimbursement for labor costs.**

Thank you for your cooperation in this matter.

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Recommended Torque Intervals & Range		
1st Stage	10 Miles	120 ft/lbs
2nd Stage	25 Miles	120 ft/lbs
3rd Stage	50 Miles	120 ft/lbs
Thereafter	Before each trip	12 ft/lbs

Please make certain that your servicing dealer has reviewed the torque tightening procedures with you in detail as well as provide a physical review of the process should you feel the need. If you feel uncomfortable or apprehensive in any way performing this maintenance service yourself, your dealer or local tire store can provide this service for a nominal fee.

**CUSTOMER:** I acknowledge that the above described service has been performed and that I have read and understand the torque requirements and procedures as outlined above.

VIN/SERIAL NUMBER: \_\_\_\_\_

NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

**DEALER:** I have explained the torque requirements and procedures for properly maintaining the wheels on this trailer.

NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

**NOTE: THIS DOCUMENT MUST BE RETURNED WITH YOUR WARRANTY / RECALL CLAIM TO BE ELIGIBLE FOR REIMBURSEMENT.**

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## Proper Care of Your Wheels

Now that you have made the commitment to owning an RV or Utility Trailer, you will want to keep it looking great. One of the things that makes your RV or Utility Trailer look great is the wheels. In order to keep your wheels looking new you will have to do some regular maintenance on them. Depending on the type of wheel you have will depend on the proper care you will need to do.

### CHROME

In general, regular cleaning with mild soap and water will do the trick. However, if you have Chrome plated wheels, you will have to take it a step further. Chrome is easily corroded and pitted from weather and road grime. There are products on the market at your local auto parts store that are made especially for Chrome wheels. Just be sure to read and follow the directions carefully. When storing your Chrome wheels for the winter, you may want to coat them with a thin layer of light oil.

### ALUMINUM

If your wheels are Aluminum, a regular thorough cleaning with mild soap and water should be sufficient. If your Aluminum wheels are not clear coated, you may want to use a polish on them that you can purchase at your local auto parts store. If your Aluminum wheels are clear coated, be sure the clear coating does not get damaged.

If you are not sure of what products to use, ask your local auto parts store for a recommendation. Just remember that with a little TLC, your wheels will look great for a long time.

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